

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

ORIGINAL

ILLINOIS
COMMERCE COMMISSION

FEB 8 1 36 PM '01

CHIEF CLERK'S OFFICE Only:
For Commission

Case 01-0136

Regarding a complaint

by JERRY C. Conlee
(Person making the complaint)

against Amertech (SBC)
(Utility name)

as to A PROBLEM with my phone
Bill From \$60.00 To \$700.00 month
(Reason for complaint)
in Downers Grove Illinois.

wrong information
provided to me

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5729 AUBREY TERRACE Downers Grove ILL

The service address that I am complaining about is SBC AMERTech (PHONE company)
175 E. HOUSTON SAN ANTONIO TEXAS 78205

My home telephone number is (630) 852-4193

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at (630) 852-4193

Ameritech SBC communication (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Sec 200.150 C

PLEASE Help me I HAVE BEEN
ROBBED By the phone company
wrong information provided.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? X Yes No

Has your complaint filed with that office been closed? X Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

My phone Bill WAS
INFLATED Because OF
Bad information
FROM phone company
All Explained in
my Letters and Documents
I need mediation.

I will include All
Documentation

Please clearly state what you want the Commission to do in this case.

I want A REFUND AND A explanation OF why
I WAS MISINFORMED ABOUT phone numbers on
my computer!

Date: 1-20-01
(Month, day, and year)

Complainant's signature Jerry C. Conlee

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

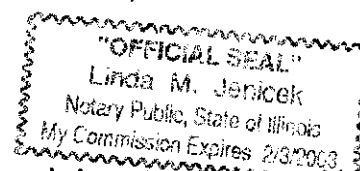
A notary public must watch you fill out this part of the form.

I, Jerry C. Conlee, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jerry C. Conlee
(Signature)

Subscribed and sworn/affirmed to before me this 30th day of January, 19 2001.

Linda M. Jenicek
Notary Public, Illinois (Saw IL DL, C 540-4234-7005)



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.